

A Message from the President and CEO

Dear esteemed member,

Priority One Credit Union is committed to the health and well-being of our members, employees and the community. Given the emergence of the Coronavirus disease 2019 – or COVID19 – I want to let you know that we are here for you and the communities we serve. We are taking extra precautions, closely monitoring and following recommendations from the Centers for Disease Control (CDC) such as:

- Reminding all employees to frequently wash their hands with warm soapy water for at least 20-30 seconds
- Reminding all employees to avoid touching their eyes, nose and mouth
- Asking employees for self-check their health and stay home if they feel any symptoms of sickness - we are ready to send home any employee that may come to work sick
- Providing hand sanitizers throughout the Credit Union
- Regularly clean areas that are frequently-touched in our lobbies and desks
- Avoiding close contact with people who are sick

While we continue with our normal business hours, I want to remind you of the convenient ways you have to access your accounts and funds from the comfort of your home:

- Download and use our digital banking site and apps 24/7
- You may call us at 877.762.8663 during our business hours
- Text us by clicking on the "Chat with us" button on our website

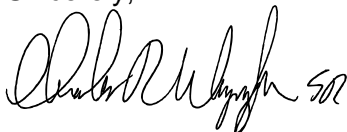
As a member, you have access to nearly 30,000 ATMs and 5,000+ Shared Branches nationwide.

I also want to remind you to stay vigilant for potential scams that may arise in these cautious times. I encourage you to visit the Federal Trade Commission (FTC) site for scams specific to the Coronavirus by [clicking here](#).

For the latest information on COVID19, please visit the CDC's resource center by [clicking here](#).

We will continue to closely monitor the situation for updates and recommendations.

Sincerely,



Charles R. Wiggington, Sr.
President/CEO